

Date : Dec, 15. 2023

Attention : Our Valued Customers and Business Partners

## NOTICE OF DISCONTINUATION OF ODME S-3000 VER.1

We are writing to inform you about a crucial change in our product offerings.

After careful consideration, we have made the difficult decision to discontinue the production and sale of ODME S-3000 VER.1. This decision was not taken lightly, and it follows a comprehensive review of our product portfolio and market demand. We understand that this news might be disappointing, and we want to assure you that this decision was made in the best interest of our company and its long-term sustainability.

The discontinuation of ODME S-3000 VER.1 will be effective from January 1<sup>st</sup>, 2025. Until that date, you can still place orders for this product, **subject to availability**. However, please note that no new orders will be accepted after the effective date mentioned above.

In addition, **Starting January 1<sup>st</sup>, 2025**, we will only offer the ODME S-3000 VER.2 which provides advanced features and enhanced performance.

Therefore, as part of our commitment to providing enhanced services and benefits, we are pleased to announce special conditions for customers considering the upgrade to ODME S-3000 VER.2. Please kindly review the following benefits available for orders placed by September 2024:

- **Priority Shipping:**

Orders received by September 2024 will be given priority in shipping arrangements. This ensures that your upgrade kit will be dispatched promptly, minimizing downtime, and allowing for a seamless transition. Upon receipt of the official order with the exact technical information, we commit to shipping the order within 2weeks based on EXW KSB Seil Busan factory.

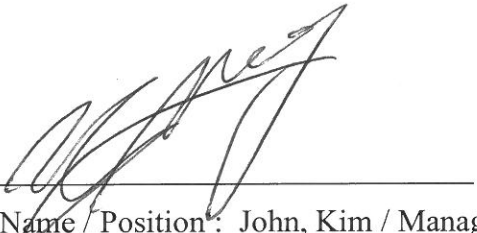
- **Double basic spare parts provided:** Please refer to the attached list.
- **The Power supply unit provided:** To convert from 110/220v to 24V DC for the electric source of Controller.

We understand that this change may prompt questions, and our dedicated spare sales team is ready to assist you. If you have any further questions or require additional information, please do not hesitate to contact our spare sales department at [KSBSeil\\_Spare@ksb.com](mailto:KSBSeil_Spare@ksb.com).

We sincerely apologize for any inconvenience this discontinuation may cause and appreciate your understanding during this transition period. We value your business and hope that you will continue to consider our other products, which we will be more than happy to assist you with.

Thank you once again for your understanding and support.

Authorized Signature:



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